



Reflection on Complaints's Preview

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Fields marked with ★ are required.

Section 1

You must not include any patient identifiable information on this form.

Title of reflection: ★

Date of complaint: ★

Key features of complaint: ★

Key aspects of case and care given by trainee: ★

What are the learning points from this case?: ★

Consider: How have your knowledge, skills and attitudes changed? Have you identified any skills, attitude and knowledge gaps? How will this activity improve patient care or safety? How will your current practice change as a consequence of your learning from this activity? What aspects of your current practice were reinforced by this activity?

Further action required: ★

Outline any further learning or development needs highlighted by the activity. How do you intend to address these? If necessary reflect any actions in your personal development plan.