



Snap Survey 12 Key Findings

September 2022

In support of our *Mental Health Emergency Care* report, the latest in our Acute Insight Series, we carried out a snapshot survey of clinical leads. Below are the key findings of the survey.

- 59 Clinical Leads responded, 31.4% less than the number of respondents in our last snap survey (March 2022). The data below is for respondents from across the UK.
 - 10.17% of respondents were from Wales
 - 5.08% were from Scotland
 - 13.56% were from London
 - 11.86% were from the East of England
 - 5.98% were from the East Midlands
 - 10.17% were from the North West
 - 5.08% were from South Central
 - 16.95% were from the South East
 - 10.17% were from the South West
 - 8.47% were from the West Midlands
 - 3.39% were from Yorkshire and Humber
- When asked ‘**how are you providing care for patients with mental health needs in unsafe and unsuitable areas in the last week**’
 - **66.10% reported every day**
 - 11.86% reported 3-6 days within the last week
 - 20.34% reported 0-3 days within the last week
 - 1.69% (1 respondent) reported never within the last week.
- We gave clinical leads the option of also submitting an additional open text answer. Below is a selection of responses
 - **“Majors cubicles are like a prison cell for MH patients. They are not a therapeutic environment to walk and talk and deescalate from a time of crisis.”**
 - “patients end up staying days”
 - “For 24-48 hours in a busy department with no support from mental health teams”
 - **“Corridor”**
 - **“We have 3 mental health rooms but that capacity is exhausted every day with patients waiting for MH beds.”**
 - **“2 hours in ambulance outside ED”**
 - **“Currently no designated mental health room (lost during COVID).”**

- **“Huge delays in MHA assessments, HTT review and beds. This escalates the patients behaviour increasing the likelihood of absconding, increased agitation negation medication, voluntary admission becoming involuntary.”**
- **“up to 10 at a time. This morning at 0800 there were 6. 2 X 136, one awaiting MHA, one section 2 and 2 other high risk patients.”**
- **“2 admitted pt under psych for 75hr and 90hrs today (weekend)”**
- **“Waiting rooms converted to seated CDU or majors cubicles”**

- **When asked ‘What is the longest mental health-related stay you have had in your ED in the last week’, 96.61% of respondents reported stays lasting 12 hours or more, and 38.98% reported stays of 72 hours or more.**
 - 3.39% (2 respondents) reported stays less than 12 hours
 - 20.34% reported stays of 12 – 24 hours
 - 23.73% reported stays of 24 – 48 hours
 - 13.56% reported stays of 48 – 72 hours
 - **32.20% reported stays more than 72 hours**
 - **6.78% reported stays exceptionally longer than 72 hours.**
- Again, we gave clinical leads the option of also submitting an additional open text answer.
 - **One clinical lead reported a stay more than 20 days.**
 - **Another reported a stay more than 15 days.**
 - One wrote “most often here for days - we currently take 90% of the areas 136 as MH services broken!”
 - Another reported a stay of **“1 week, 2 days and counting”**
 - **“Current longest wait over 150 hours”.**
 - **“Current longest wait over 150 hours. A handful over 12 hours this week”**

- We asked clinical leads **‘In the last week, roughly how many adult mental health patients waited 12 hours or more in your ED?’**
 - The sum of patients reported by our 59 respondents was 618.
 - **The average per clinical lead was 11 patients.**

- We also asked clinical leads **‘In the last week, roughly how many CAMH patients (<18 years old) waited 12 hours or more in your ED?’**
 - The sum of patients reported by respondents was 54.
 - The average per clinical lead was 1.59 patients.

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