

The really useful guide to leading and managing your ED: Focus on quality

Date: Tuesday 28 November

RCEM accredited for 5-CPD points

09:30 - 10:00	Join the virtual platform
10:00 - 10:30	Introduction Dr Ian Higginson, EM Consultant, University Hospitals Plymouth NHS Trust, Honorary Associate Professor in Healthcare Management, Leadership and Innovation, Plymouth University and Vice President, RCEM
10:30 - 10:55	CQC Perspective Dr Prem Premachandran, Medical Director, Care Quality Commission
10:55 - 11:20	COO Perspective Ned Hobbs, Chief Operating Officer, Walsall Healthcare NHS Trust
11:20 - 11:40	Break
11:40 - 12:05	How things work within NHS England, and what it's like to lead at this level Professor Julian Redhead, National Clinical Director Urgent and Emergency Care, NHS England
12:05 - 12:40	Measuring quality Simon Smith, EM consultant, Oxford Univeristy Hospitals and previous chair of RCEM Quality in Emergency Care Committee
12:40 - 13:00	RCEM QIPs explained Fiona Burton, EM and Major Trauma Consultant, QUEU, Glasgow and Co-Chair RCEM QI&A Dale Kirkwood, EM ST5, Salford Royal, Northern Care Alliance NHS Foundation Trust and Co-chair RCEM QI&A
13:00 - 14:00	Lunch
14:00 - 14:45	Leading in a VUCA environment (volatility, uncertainty, complexity, and ambiguity) Tracey France, School Effectiveness Lead, Institute of Education, University of Worcester Shaun McInerney, School Leadership and Strategy Lead, Institute of Education, University of Worcester
14:45 - 15:15	Teabags and yoga? Reflections on Staff Wellbeing in the Emergency Department Baljinder Singh, EM Consultant, Worcestershire Acute Hospitals NHS Trust
15:15 - 15:45	Future / GPEMs / Wrap up Dr Ian Higginson James France, EM Consultant, Worcestershire Royal Hospital
15:45	Close of day