

RCEM

Royal College
of Emergency
Medicine

RCEM QIP Portal User Guide

rcem.casecapture.com



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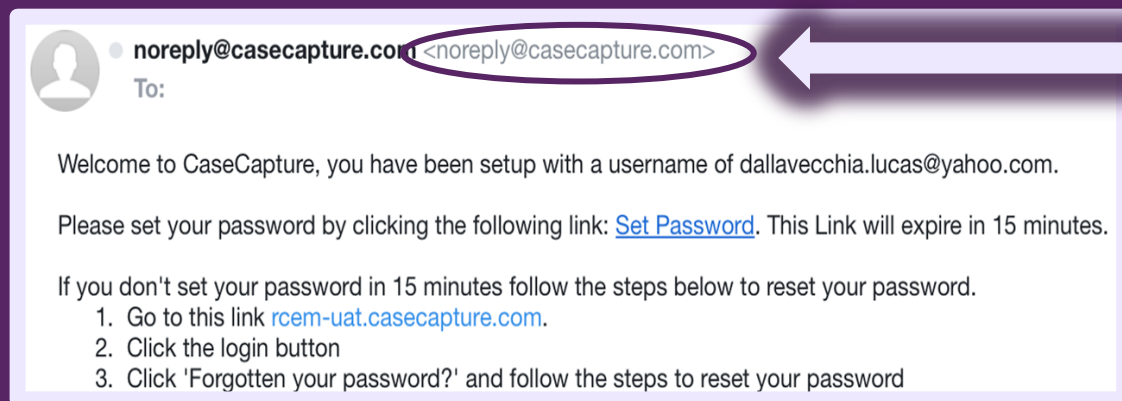


Need Help?



Your First Login

After your account is created, you will receive an email from noreply@casecapture.com containing the instructions to complete your first login and set your password.



No email received?
Click on the icons below
to contact the Quality
Team.



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Getting Started

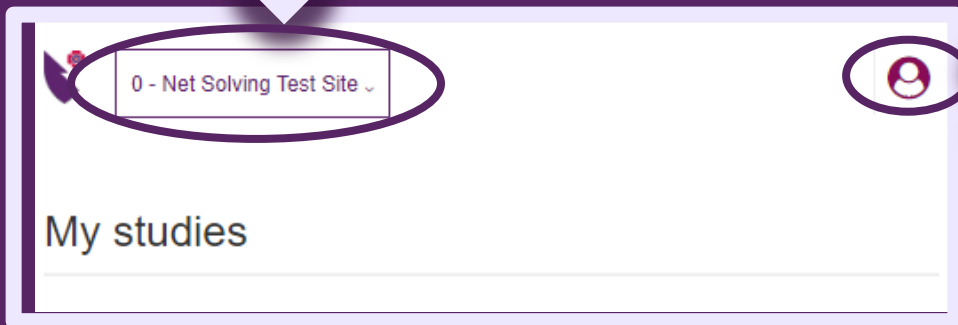
Managing User Accounts

Submitting Data

Finding your Way Around

I. You will find a drop-down menu in the top right corner of the website
Use this menu to navigate between the different QIPs you are participating in and if you work at multiple EDs, which hospital/s you are working with.

II. You will find a circle user icon in the top left corner of the website
Use this menu to go to your profile or log.



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Resetting your Password

Please use the [reset password service](#) to reset then create a new password for your account.

Reset Password

Enter your new password

Password Rules

- Passwords must be at least 8 characters
- must have at least one digit ('0'-'9')
- must have at least one uppercase ('A'-'Z')
- must have at least one symbol (!"£\$%^&* _+-=,.<>/?'@#~[]{})

Email

Password

Confirm password

Reset

No email received?
Click on the icons below
to contact the Quality
Team.

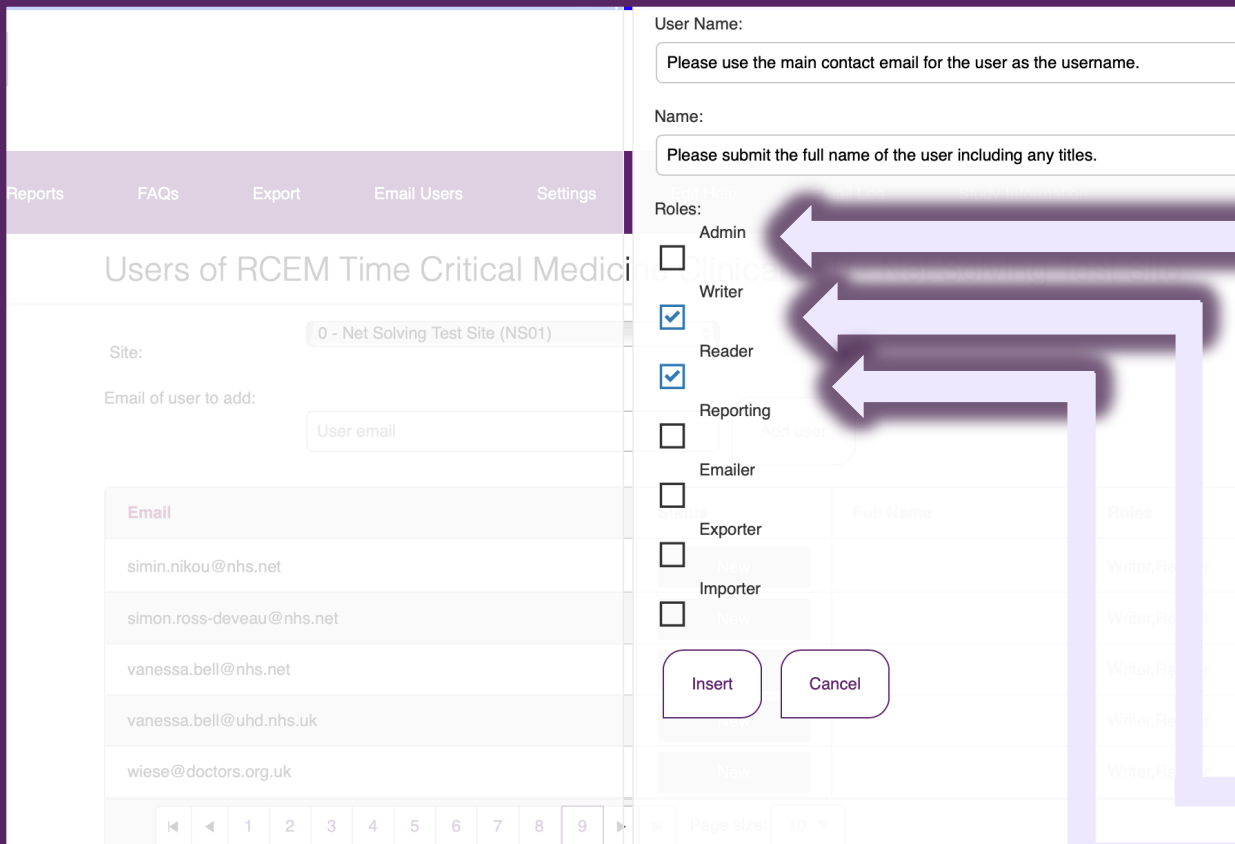


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User Name:
Please use the main contact email for the user as the username.

Name:
Please submit the full name of the user including any titles.

Roles:

- ☐ Admin
- ☒ Writer
- ☒ Reader
- ☐ Reporting
- ☐ Emitter
- ☐ Exporter
- ☐ Importer

Insert Cancel

Site: 0 - Net Solving Test Site (NS01)

Email of user to add: User email

Email
simin.nikou@nhs.net
simon.ross-deveau@nhs.net
vanessa.bell@nhs.net
vanessa.bell@uhd.nhs.uk
wiese@doctors.org.uk

Page size: 10

Adding User Accounts

Only local QIP administrators can add local user accounts for data protection purposes – the RCEM Quality Team cannot add accounts or manage access on your behalf.

I. On this portal, users are added to each QIP and ED they are participating in – if a user is participating in multiple QIPs and/or across multiple EDs, ensure they are added to each QIP and ED they will be participating in.

II. Types of account permissions:

Admin – Allows users to create/manage other local accounts.

Writer – Allows users to submit and edit data.

Reader – Allows users to view results/data.



Adding User Accounts – Cont.

- I. The local QIP admin will select the relevant QIP and then select *User* from the top bar menu, leading to the *User Management* page for the QIP.
- II. Using the *Add User* field, they will enter the new user's email address, select *Add User* and complete the form that opens.
- III. Once completed, the QIP Admin will select *insert* and the user will receive an email from noreply@casecapture.com confirming they now have access to the QIP.

Users Users of RCEM Time Critical Medicine Clinical at RCEM Trust

[Back to Settings...](#)

Site: ? RCEM Trust (RCEM01) ▼

Email of user to add: ? Add user



Site Users

Site Users Import

Find Site Users

Study Admins

Users Online

Email	Status	Full Name	Roles	
	✓		Writer,Reader,Emailer	 
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Export to CSV

1 items in 1 pages



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Updating User Access

- I. Only local QIP administrators can update local user accounts for data protection purposes – the RCEM Quality Team cannot manage access on your behalf.
- II. QIP admin will select the edit icon  to update or change user access.
- III. QIP admin will select the delete icon  to remove user access.

Roles	
Writer,Reader	 



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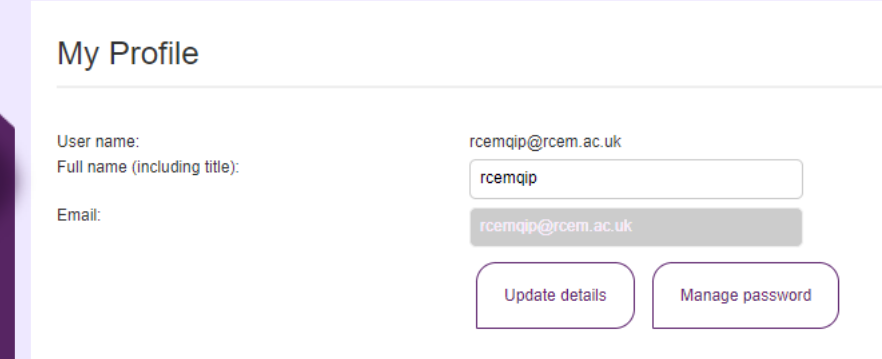
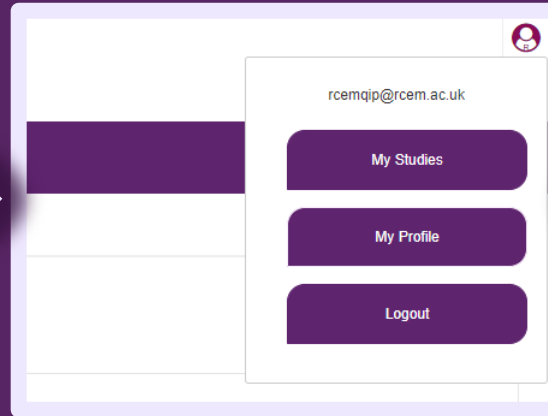
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Name Changes

1. Users can change their name by logging in and going to the *My Profile* section in the top right-hand corner.

A screenshot of the 'My Profile' page. It has a title 'My Profile' at the top. Below the title, there are three fields: 'User name:' with the value 'rcemqip@rcem.ac.uk', 'Full name (including title):' with the value 'rcemqip', and 'Email:' with the value 'rcemqip@rcem.ac.uk'. At the bottom right, there are two buttons: 'Update details' and 'Manage password'.

Email Changes

1. Users email addresses cannot be changed on the portal. If your email changes, you will need to contact one of your QIP leads to create a new account for you.



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Before you Begin...




- I. For each record, its status is shown by the colour of the record/section, including if mandatory data is missing.
 - I. Once a case is complete, you should lock the record.
 - II. If a case is incomplete or has errors, it is not yet submitted and does not count towards the QIP.
- II. To search for a record, you can select the *Show search* button and search the existing records.
- III. To unlock/delete a record, the QIP Admins must contact RCEM by email with the case number.

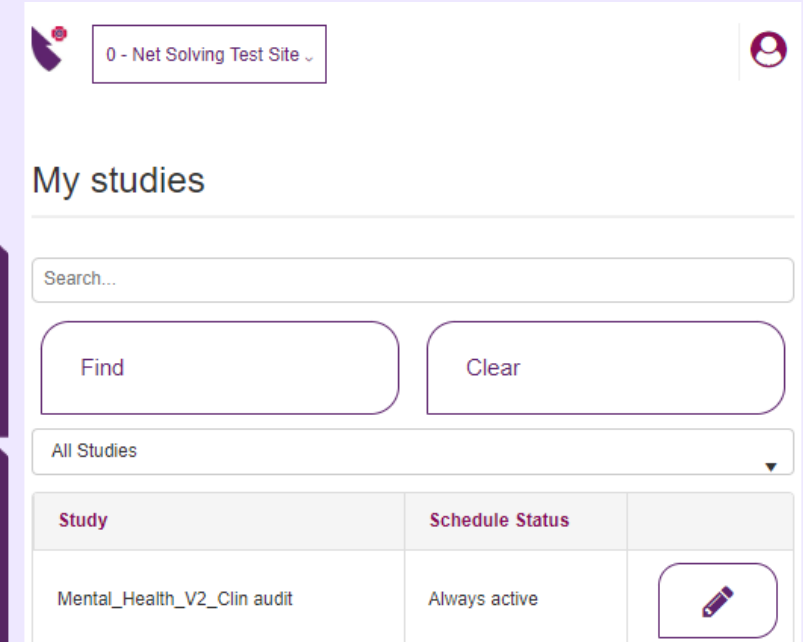
Reference			Record Status
000			Complete 
000			LOCKED 
123456789			Incomplete
000			Errors

<div> <div>Complete</div> <div>Incomplete</div> <div>Errors</div> <div>Not saved</div> </div>	
Assessment and observation - Include/Exclude whole section	Parallel Assessment tab - Include/Exclude whole section



Entering Clinical Records

- I. Select the QIP you will be submitting clinical records for - either through the *My Studies* page and selecting the edit icon  or by using the top right drop-down menu.
 - I. If you have access to multiple EDs, ensure the correct ED is showing in the top right drop-down menu before continuing.
- II. To create a new record, select *Add record*.
- III. To view/edit an existing record, select the edit icon. 
- IV. To lock a complete record, select *Lock record* or the lock icon. 




0 - Net Solving Test Site

My studies

Search...

Find Clear

All Studies




Study	Schedule Status	
Mental_Health_V2_Clin audit	Always active	

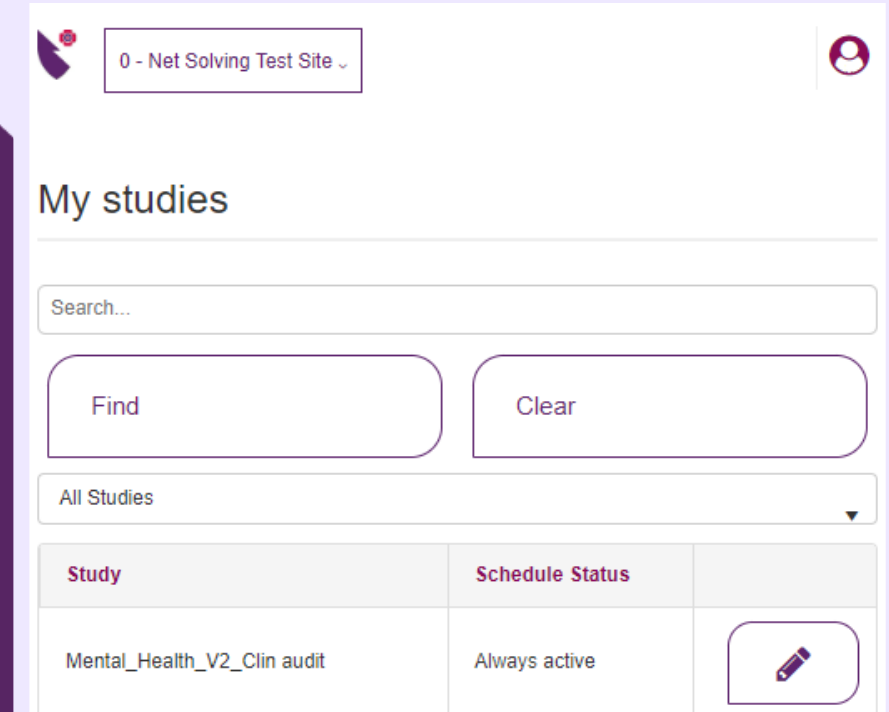
Mental_Health_V2_Clin audit

Add record

Show search

Entering Organisational Data

- I. Select the QIP you will be submitting clinical records for - either through the *My Studies* page and selecting the edit icon  or by using the top right drop-down menu.
 - I. If you have access to multiple EDs, ensure the correct ED is showing in the top right drop-down menu before continuing.
- II. To create a new record, select *Add record*.
- III. To view/edit an existing record, select the edit icon. 
- IV. To lock a complete record, select *Lock record* or the lock icon. 




0 - Net Solving Test Site

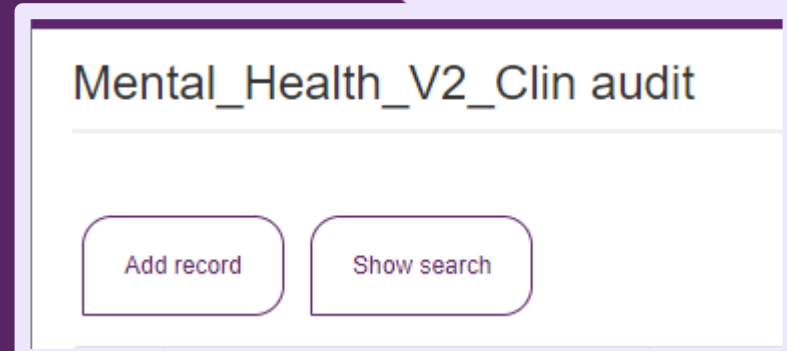
My studies

Search...

Find Clear

All Studies

Study	Schedule Status	
Mental_Health_V2_Clin audit	Always active	



Mental_Health_V2_Clin audit

Add record Show search



Exporting Data

- I. Only users with admin access can export their sites raw data.
- II. To do this, go to the top menu bar and select the export tab.
- III. We strongly advise not to share any raw data via email or to anyone outside
- IV. for data protection, we strongly advise not sharing raw data by email or with those outside of your organisation.



Need Help?



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Need help?

rcem.casecapture.com

Please call us at **020 7404 1999** and one of our team will be happy to assist you.



Alternatively, please email us at rcemqip@rcem.ac.uk to get in touch with the Quality Team.



Your thoughts and
feedback...



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