First do no harm: Safer care study day

Date: Tuesday 19 March 2024
RCEM accredited for 5-CPD points

	Yoga with Alice Faulkner
09:15 - 9:30	**Join the virtual event platform**
9:30 - 9:35	**Introduction to the day** Miss Sally-Anne Wilson, Airedale General Hospital and Chair, RCEM Safer Care Committee
9:35 - 9:55	**The problem with crowding...** Dr Ian Higginson, Derriford Hospital, Plymouth and RCEM
9:55 - 10:15	**NHS Resolution: The costs and the learning** Dr Alex Crowe, NHS Resolution
10:15 - 10:50	**It's not your fault! SIEPS and its role in the Patient Safety Incident Response Framework** Dr Lauren Morgan, Morgan Human Factors
10:50 - 11:00	**Panel Q&A**
11:00 - 11:15	**Refreshment break**
11:15 - 11:35	**System-focussed investigations – the role of HSSIB** Mr Nick Woodier, Health Services Safety Investigations Body
11:35 - 11:55	**Safety flashes and safety alerts** Dr Sally-Anne Wilson and Ms Julie Windsor, NHS England and NHS Improvment and RCEM Safer Care Committee
11:55 - 12:20	**Improving patient safety by involving patients: How, why and does it work?** Professor Rebecca Lawton, University of Leeds and Bradford Institute for Health Research and Bradford Royal Infirmary
12:20 - 12:40	**Just culture, second victim and staff wellbeing** Dr Lizzie Sweeting, Yorkshire and Humber Improvement Academy
12:40 - 12:50	**Panel Q&A**
12:50 - 13:35	**Lunch**
13:35 - 13:55	**QIP data to improve patient safety** Dr Fiona Burton, Queen Elizabeth University Hospital, Glasgow and RCEM Quality Assurance and Improvement Sub-Committee
13:55 - 14:25	**Lightning presentation round** 4 x 5 minute presentations
14:25 - 14:45	**Does an ED pharmacist improve safety?** Ms Hannah Berry, Blackpool Teaching Hospitals NHS Foundation Trust and RCEM Safer Care Committee
14:45 - 14:55	**Refreshment break**
14:55 - 15:15	**Is a checklist THE answer?** Dr Emma Redfern, Bristol Royal Infirmary and RCEM Safer Care Committee
15:15 - 15:45	**Embedding safety in the ED and celebrating the everyday** Ms Julia Gamston, Imperial College London and RCEM Safer Care Committee
15:45 - 16:00	**Summary and closing remarks**
16:00	**Close of day**

Programme timings and content subject to change.