

CEO's Report

Gordon Miles

Here's what I'm going to cover...







Annual Report 2023

You can access the Annual Report (including the accounts) from this page here:

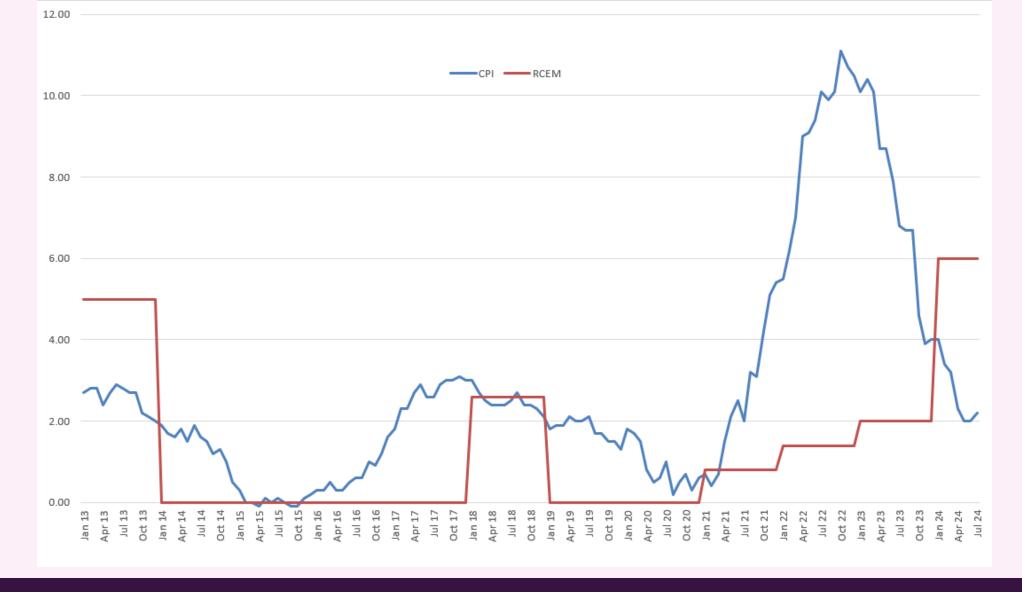
https://rcem.ac.uk/governing-documents/



Budget 2024/2025

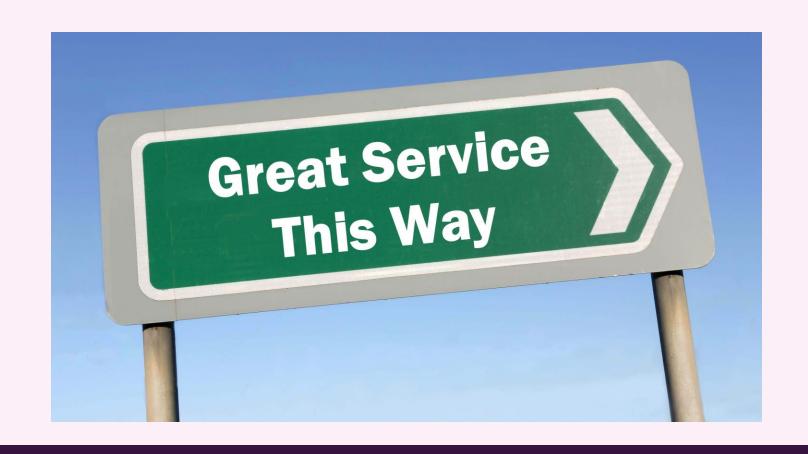








Delivering for our membership





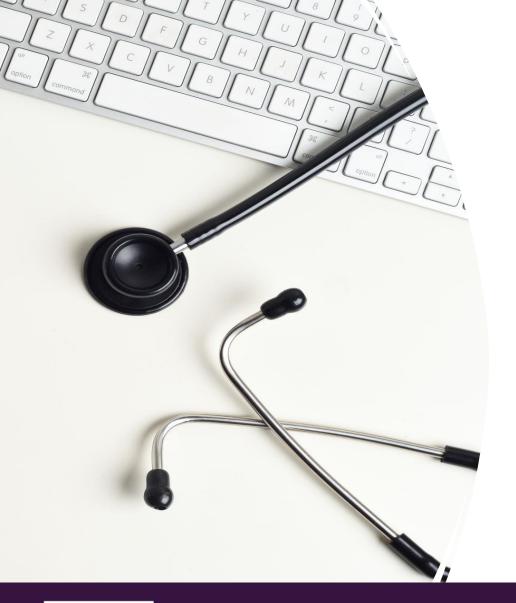
What does my Royal College do for me?

Enables the profession to set the standards, curriculum and policy agenda for Emergency Medicine and delivers:

- Specialty Examinations and Assessments, Post Nominals
- CPD: events, training and conferences
- RCEMLearning
- Clinical Quality Standards and guidance
- Help for those developing their skills & professional qualifications

- Opportunities for personal development leading committees, projects and as examiners and assessors
- Scientific Journal the EMJ
- Supports Research in EM
- Engagement with government and media





Our vision is to see Excellence in Emergency Care

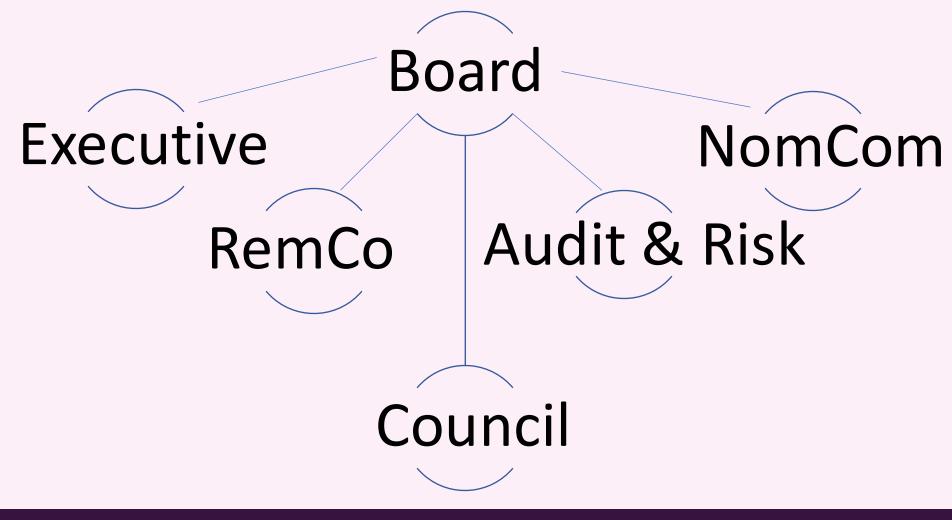
- Supporting our Membership and Emergency Medicine Clinicians to achieve sustainable satisfying careers
- Delivering Education and Professional Development
- Setting and monitoring Quality and Clinical Standards in Emergency Medicine
- Delivering Research, Advocacy and Influence in Emergency Medicine
- Continuing to develop and transform our College







Organisational Structure







Régional & **National** Boards

Quality Cluster

Lay Group

Cluster

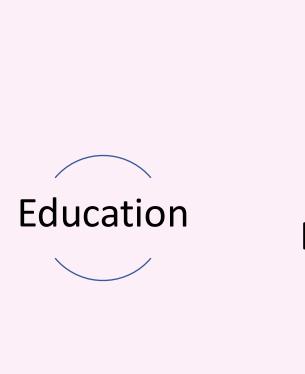
Academic Membership Cluster

Org Dev Cluster

52 Committees



Employee Structure





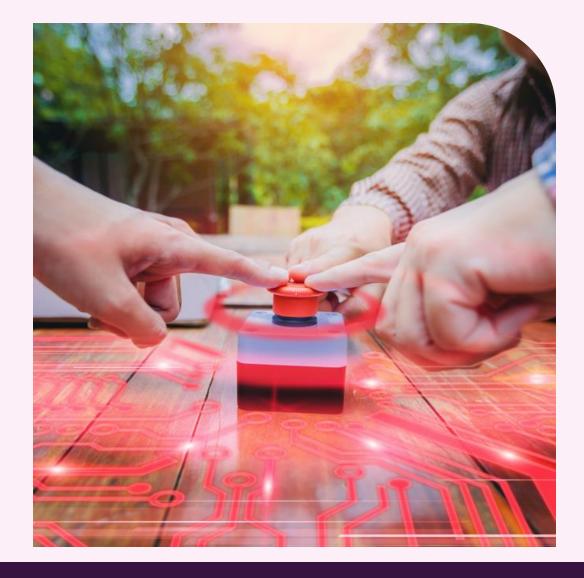


76 employees



Education Directorate – Romana Moss





Results, results

34

Sets of accurate results issued since the error in March 2022



Education Achievements

Academic Governance

- Academic Strategy 2024-2027 launched
- Academic Committee progressing with implementation
- Working to deliver the GMC action plan to create Fairer Training Cultures
- Expanded the transformation work to Training Team and International Team processes





Examinations



- Phase 2 of Exam Transformation
 Plan delivered
- Revised exam eligibility criteria
- End to end exam status in iMIS with dynamic reporting
- Exams website restructure



- Transitioned to a new OSCE delivery platform
- Updated the Examiner Regulations
- Increased capacity at Examiner Training Days



 Had our largest ever number of applicants, 3,400 for the MRCEM Primary



- 9% increase on candidate number from total 2023
- Average candidate satisfaction score is up to 4 for 2024 from 3.8 for 2023



Education Transformation

- Exams Transformation Phase 2 has been completed
- A plan for the Training Team Transformation work will be finalised by December 2024
- Work will begin on International Transformation in 2025



Education Achievements

373 newly enrolled trainees at core

242 CCTs recommended

80 CESR application responses to the GMC, 100 expected

106 ACP credentialed since piloted.

Education Achievements

Training Department

- Developed the Specialty Specific Guidance for the new portfolio pathway (previously CESR) in 2023, with applications being submitted in 2024.
- Successfully implemented CCT process on to ePortfolio
- Process review, inc website
- Revised curriculum resources to better align with SLOs
- Successful launch of enhancement of eportfolio files area





Global Emergency Medicine



Expansion of funded programmes - PG medical education

- Programme expansion with Ghana College of Physicians and Surgeons (£165K funded by DHSC/THET)
- Supporting development of EM in NW Syria (£320K, 4-year programme funded by EU/THET)
- Supporting development of EM at 2 sites in Uganda (£10K funded by NHS England/THET)



Successful continuation of key RCEM Global programmes

- 5th year of EMFP programme saw 56 trainees complete training & 74 join
- Developed EM core curriculum for 2 year follow up programme
- MTI scheme saw 60 doctors in post
- Continued delivery of virtual webinars in 5 countries



Global Engagement

- Global Mapping project launched on RCEM website
- Presented to WHO Health Cluster, FCDO and Ghana MOH



Engagement & External Affairs Directorate – Catherine Feast



Engagement and External Affairs



Communications – media, social media, interviews, internal comms, campaigns, marketing and PR



Events – study days, workshops, conferences and diploma ceremonies



Membership – membership engagement, fundraising and merchandising



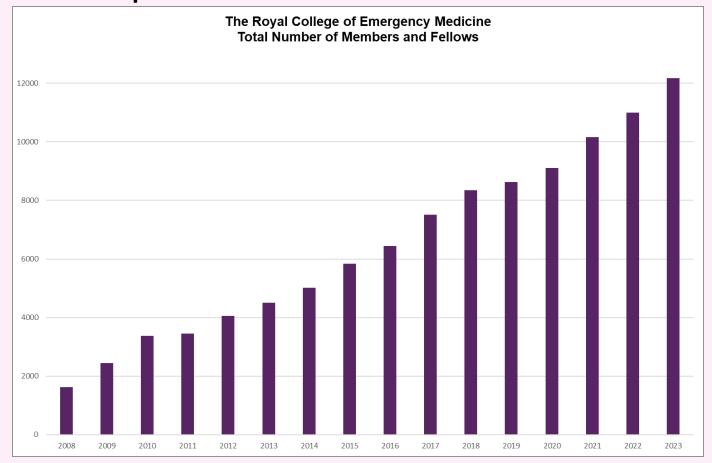
Elearning – our elearning content



Policy, Public Affairs and Research – our influencing work



Membership





Events

4,500+ Attendees live in a mix of face-to-face, virtual, and on-demand events

45 Events, including diploma ceremonies, practical workshops, conferences and CPD study days

2 Devolved nation conferences

4 Multi-disciplinary group specific conferences

560+ Abstracts submitted

400+ Graduands attending diploma ceremonies



Elearning



Launched a new Exam preparation section



Podcast shortlisted for Best Science & Medical podcast at Publisher Podcast awards 2024



147 new and 171 reviewed learning publications



Record 3,917,700 website page views



Launched a new Guidelines section.



Policy and Communications



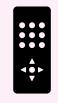
Approx 60 meetings with policy makers over the year, at least 15 PQs tabled and over 50 parliamentary or political party mentions



Media coverage – average monthly mentions of RCEM: 342 online, 258 broadcast and 45 print



Three round table meetings hosted; participation in others, including Darzi review – our asks included



Participation in high profile TV such as Despatches and pre-election debates



Completion of NI and England Census, start of second Scotland Census



Increasing reach across social media and website and followers growing: X = over 2m impressions over six months



Corporate Service Directorate – Nigel Pinamang



Clinical Quality



We have supported our Clinical Quality Committees in issuing:

- 29 documents,
- 2 Position Statements,
- 3 Resource Toolkits
- 24 Guidelines, and
- 3 Safety Flashes
- Provided comprehensive to our 18 Clinical Quality Committees



Quality Improvement and Accreditations

We continue to facilitate the monitoring of clinical quality improvements and environmental sustainability within EM



RCEM QIPs

- Supporting 178 sites taking up our QIPS
- We are finalising a development plan to revamp our QIP portal and support.



RCEM GreenED

- Launched August 2023
- 33 sites have signed including pilot sites in Wales and Australia.
- Growing waiting list including sites from Canada, New Zealand and Netherlands.
- Presentations at the Net Zero NHS Conference, Australian
 Conference, London sustainability leads summit, Scottish, Welsh, and
 Australian New South Wales Governments up across the UK
- Consultation requests from RCPCH, RCOG, Palliative Care Sustainability Network, Brunel Medical School and Midlands Greener NHS



Environmental Sustainability and Facilities Management



We continue to manage our premises and carbon footprint effectively

- Maintained our ISO 14001 Accreditation.
- Power our buildings using green energy.
- Further implementation of environmentally friendly initiatives including disposal procedures for waste electrical and electronic equipment and batteries.
- Improving our performance on the Royal College climate and health scorecard.
- Reviewing the supplies used at our buildings and by our staff and have made changes.
- Improving accessibility at our buildings.
- Outsourced facilities management as a cost efficiency saving.



Finance



We continue to adopt robust financial management principles and controls

- 6th consecutive unqualified audit
- Charity Commission & Regulatory Standards compliance
- Robust 3-year financial planning and analysis to support corporate plan objectives and going concern status.
- Precise transaction management of over 60,000 transactions pa
- Introduction new expenses app to support our member volunteers.



Human Resources



We continue to invest and support our people and culture

- Implementation of our new pay progression framework
- Introduction of a structured training framework for both staff and managers, including leadership development
- Comprehensive review of employee benefits including wellness and pensions
- Launched our new college values -
 - Respect Each Other's Experience
 - Act with Integrity Always
 - Collaborate for Growth
 - Innovate Relentlessly



Information Communication Technology

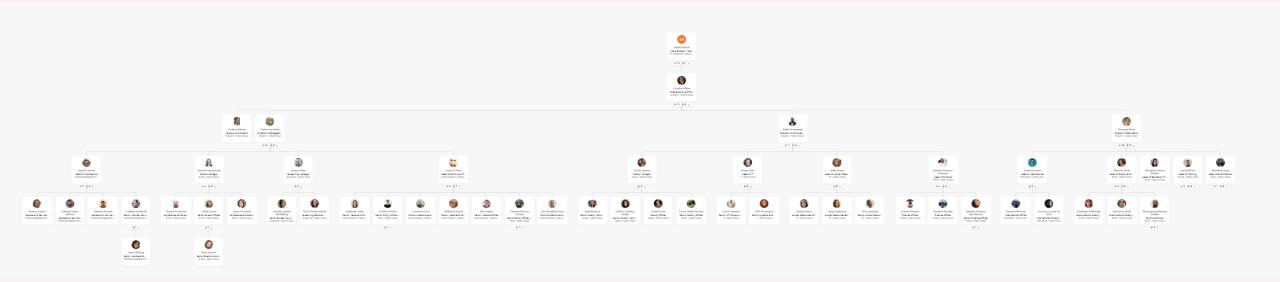


We continue improve what we do through digital technology

- **Enhanced our digital infrastructure** by upgrading servers to improve system performance, scalability and reliability, with 90% of our systems now in the cloud.
- **Invested in cybersecurity improvements** by maintaining our cyber essentials accreditation and continuing to enhance staff training on cybersecurity best practices, these activities have seen us reduce our corporate cyber risk score. Initiatives have included the introduction of multi-factor authentication across many systems.
- Digital Transformation:
 - We continue to introduce collaborative tools to facilitate efficient remote and cross departmental working.
 - We are beginning to leverage AI for time and cost efficiency.
 - We are empowering transformation in our examinations and quality improvement programmes.
- Maintained GDPR compliance.
- Finalising plans to upgrade our membership information system to help improve interactions our membership.
- Our **hardware recycling programme** has seen the College dispose hardware responsibly in the last 12 months, saving the energy equivalent of 9% electricity used by 1 UK household per year.



RCEM supported by your 76 dedicated employees



and over 1,500 volunteers!

Your Vote - Click on the poll tab of the AGM session in the virtual platform to vote

Members are asked to vote to:

- Accept the CEO's report
 - o The vote will remain open until near the end of the next presentation to allow time for the votes to come in
 - Results will be shared at the end of the presentations



Questions?

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