

The really useful guide to leading and managing your ED

Date: Friday 29 November

RCEM accredited for 5-CPD points

9:15 - 9:30	Join the virtual event platform
How it all works	
9:30 - 9:45	How the NHS is structured - in theory Dr Ian Higginson, University Hospitals Plymouth NHS Trust and RCEM
9:45 - 10:10	How the NHS is structured - how it works in practice Ms Caroline Clarke, NHS London
10:10 - 10:30	Where does health policy fit in? Dr Adrian Boyle, Addenbrooke's Hospital, Cambridge and RCEM
10:30 - 10:45	Q&A
10:45 - 11:00	Refreshment break
The money	
11:00 - 11:25	How the money works Dr Ben Bloom, Barts Health NHS Trust and Queen Mary University of London and Dr Tom Hughes, John Radcliffe Hospital, Oxford
11:25 - 11:45	How to get at the money Dr James Gagg, Somerset NHS Foundation Trust and RCEM
11:45 - 12:30	Productivity breakout groups
12:30 - 13:15	Lunch
The patients	
13:15 - 13:35	Quality in emergency medicine - what is it? Dr Ian Higginson
13:35 - 13:55	What next for the CQC? Ms Nicola Wise, Care Quality Commission
13:55 - 14:15	What next for GIRFT? Dr Leilah Dare, North Bristol NHS Trust
14:15 - 14:30	Q&A
14:30 - 14:45	Refreshment break
The staff	
14:45 - 15:05	Why culture matters Dr Tom Bannister, Manchester University NHS Foundation Trust
15:05 - 15:25	Example of an ACP program Ms Amy Cawthorne, Leeds Teaching Hospitals NHS Trust and RCEM ACP Forum
15:25 - 15:45	Example of a successful CESR program Dr Venkat Kotamraju, Royal Derby Hospital
15:45 - 16:00	Q&A
16:00	Close of day