

## The really useful guide to leading and managing your ED

Date: Friday 29 November  
RCEM accredited for 5-CPD points

### How it all works

#### How the NHS is structured - in theory

Dr Ian Higginson, University Hospitals Plymouth NHS Trust and RCEM

#### How the NHS is structured - how it works in practice

Ms Caroline Clarke, NHS London

#### Where does health policy fit in?

Dr Adrian Boyle, Addenbrooke's Hospital, Cambridge and RCEM

### Q&A

### Refreshment break

### The money

#### How the money works

Dr Ben Bloom, Barts Health NHS Trust and Queen Mary University of London and Dr Tom Hughes, John Radcliffe Hospital, Oxford

#### How to get at the money

Dr James Gagg, Somerset NHS Foundation Trust and RCEM

### Lunch

### The patients

#### Quality in emergency medicine - what is it?

Dr Ian Higginson

#### What next for the CQC?

Ms Nicola Wise, Care Quality Commission

#### What next for GIRFT?

Dr Leilah Dare, North Bristol NHS Trust

### Q&A

### Refreshment break

### The staff

#### Why culture matters

Dr Tom Bannister, Manchester University NHS Foundation Trust

#### Example of an ACP program

Ms Amy Cawthorne, Leeds Teaching Hospitals NHS Trust and RCEM ACP Forum

#### Example of a successful CESR program

Dr Venkat Kotamraju, Royal Derby Hospital

### Q&A

### Close of day