

## Patient safety in the ED: The human factors

Date: Thursday 3 April 2025

RCEM accredited for 5-CPD points

<b>09:15 - 9:30</b>	<b>Join the virtual event platform</b>
9:30 - 9:40	<b>Welcome and introduction to the day</b> Miss Sally-Anne Wilson
9:40 - 10:00	<b>Diagnostic reasoning skills</b> Dr Katherine Henderson
10:00 - 10:20	<b>The national acuity project - does it make our ED safer?</b> Ms Julia Gamston
10:20 - 10:40	<b>Can AI improve ED safety?</b> Dr Shammi Ramlakhan
10:40 - 10:50	<b>Panel Q&amp;A</b>
<b>10:50 - 11:05</b>	<b>Refreshment break</b>
11:05 - 11:25	<b>Seeing the wood from the trees, using systems engineering initiative for patient safety (SEIPS) to understand complex problems</b> Ms Julie Windsor
11:25 - 11:45	<b>Patient Safety Incident Response Framework (PSIRF) - our learning so far</b> Ms Julia Gamston
11:45 - 12:05	<b>Our workspace (is crowded)</b> Dr Ian Higginson
12:05 - 12:20	<b>Panel Q&amp;A</b>
<b>12:20 - 13:20</b>	<b>Lunch</b>
13:20 - 13:40	<b>It's blindingly obvious! The experience of a blind person in the ED</b> Mr Alun Davies
13:40 - 14:00	<b>Exploring our unconscious biases</b> Dr Thomas Bannister
14:00 - 14:20	<b>Panel Q&amp;A</b>
<b>14:20 - 14:30</b>	<b>Refreshment break</b>
14:30 - 15:00	<b>Fatigue</b> Dr Laura Pickup
15:00 - 15:10	<b>Cognitive readiness in EM - mindfulness tools</b> Dr Rita Das
15:10 - 15:40	<b>Why EM is complexity in action and what that means for safety</b> Dr Chris Turner
15:40 - 16:00	<b>Panel Q&amp;A and closing remarks</b>
<b>16:00</b>	<b>Close of day</b>