

Patient safety in the ED: The human factors

Date: Thursday 3 April 2025

RCEM accredited for 5-CPD points

09:15 - 9:30	Join the virtual event platform
9:30 - 9:40	Welcome and introduction to the day Miss Sally-Anne Wilson, Airedale General Hospital and RCEM Safer Care Committee Chair
9:40 - 10:00	Diagnostic reasoning skills Dr Katherine Henderson, St Thomas' Hospital, London
10:00 - 10:20	The national acuity project - does it make our ED safer? Ms Julia Gamston, Imperial College Healthcare NHS Trust
10:20 - 10:40	Can AI improve ED safety? Dr Shammi Ramlakhan, Sheffield Children's Hospital and University of Sheffield
10:40 - 10:50	Panel Q&A
10:50 - 11:05	Refreshment break
11:05 - 11:25	Seeing the wood from the trees, using systems engineering initiative for patient safety (SEIPS) to understand complex problems Ms Julie Windsor, NHS England Patient Safety
11:25 - 11:45	Patient Safety Incident Response Framework (PSIRF) - our learning so far Ms Julia Gamston
11:45 - 12:05	Our workspace (is crowded) Dr Ian Higginson, University Hospitals Plymouth and RCEM
12:05 - 12:20	Panel Q&A
12:20 - 13:20	Lunch
13:20 - 13:40	It's blindingly obvious! The experience of a blind person in the ED Mr Alun Davies
13:40 - 14:00	Exploring our unconscious biases Dr Thomas Bannister, Manchester Royal Infirmary
14:00 - 14:20	Panel Q&A
14:20 - 14:30	Refreshment break
14:30 - 15:00	Fatigue Dr Laura Pickup, University Hospitals Bristol and Weston
15:00 - 15:10	Cognitive readiness in EM - mindfulness tools Dr Rita Das, NHS Ayrshire and Arran and St Mary's Major Trauma Centre
15:10 - 15:40	Why EM is complexity in action and what that means for safety Dr Chris Turner, University Hospital Coventry
15:40 - 16:00	Panel Q&A and closing remarks
16:00	Close of day