

## Safer care study day: Stop, look, and listen

Date: Available until 4 December 2026  
RCEM accredited for 7 CPD points

Session 1	
10 minutes	<b>Welcome and introduction to the day</b> Mr Alistair Rennie, Salford Royal
20 minutes	<b>When things go wrong – a clinician’s view point (second victim)</b> Dr Glyn Barnett, Frimley Health NHS Foundation Trust
20 minutes	<b>Just Culture and Restorative Learning</b> Ms Lucy Sykes, Yorkshire & Humber Improvement Academy
20 minutes	<b>Martha’s Rule in the ED – giving patients and staff a voice</b> Ms Sally-Anne Wilson, Airedale NHS Foundation Trust
10 minutes	<b>Panel Q&amp;A</b>
Session 2	
25 minutes	<b>Reducing patient safety risks in temporary care environments</b> Ms Saskia Fursland, Health Services Safety Investigations Body
20 minutes	<b>Receiving sepsis care in temporary escalation spaces – a patient’s experience</b> Ms Louisa Bradley
20 minutes	<b>How to deliver safe, high quality care – the nursing perspective</b> Ms Julia Gamston, Imperial College Healthcare NHS Trust
15 minutes	<b>Panel Q&amp;A</b>
Session 3	
20 minutes	<b>Think Aorta: Reflections of an acute aortic dissection survivor and a trainer</b> Prof J Robert Sneyd and Dr Tony Webb, Aortic Dissection Awareness UK and Ireland
20 minutes	<b>How an ED pharmacist can improve patient safety</b> Ms Hannah Berry, Blackpool Teaching Hospitals NHS Foundation Trust and UKCPA Emergency Care Group
20 minutes	<b>Training in a crowded ED</b> Dr Emma Roberts, Croydon Health Services NHS Trust
20 minutes	<b>End of life care in the ED</b> Ms Mary Dawood, Imperial College Healthcare NHS Trust
10 minutes	<b>Panel Q&amp;A</b>
Session 4	
25 minutes	<b>Human Factors education &amp; how it can improve care</b> Dr Helen Vosper, Aberdeen University
25 minutes	<b>Learning from excellence</b> Dr Adrian Plunkett, Birmingham Children’s Hospital
10 minutes	<b>Panel Q&amp;A</b>
10 minutes	<b>Reflections on the day &amp; close</b> Mr Alistair Rennie, Salford Royal